

SOLUTION BRIEF

Proactively Manage Application Risk at Enterprise Scale

If you've ever had to bridge the gap between AppSec findings and IT workflows, you know how hard it can be to keep everyone aligned. The Mend.io and ServiceNow integration helps close that gap, bringing everything together in one place.

With Mend.io and ServiceNow working together, AppSec and IT teams get a unified view of risk—from code through production—so you can collaborate, prioritize, and resolve vulnerabilities within the same familiar ServiceNow environment.

Bringing Application Security into the Flow of Enterprise Risk Management

By integrating Mend.io with ServiceNow, teams can unify application, infrastructure, and IT risks within a single governance layer—streamlining visibility and collaboration. The integration fits naturally into existing workflows, eliminating manual steps and surfacing precise, actionable findings where teams already work. Vulnerabilities automatically flow into ServiceNow as enriched, assignable tickets—accelerating remediation and keeping everyone aligned.

Together, Mend.io and ServiceNow enable teams to:

- **Ingest and normalize** Mend.io's SAST and SCA findings directly into ServiceNow AVR as actionable vulnerability records.
- **Prioritize remediation** with a unified view of risk across the enterprise.
- **Automate workflows** across AppSec, DevOps, and ITSM teams for faster, auditable risk reduction.
- **Track progress** via ServiceNow dashboards and reports for continuous compliance visibility

Streamline Vulnerability Management



Detect & aggregate

Mend.io detects vulnerabilities in custom and open-source code and sends verified findings to ServiceNow.



Correlate & prioritize

ServiceNow AVR connects AppSec and enterprise risk to surface the most critical issues.



Remediate & resolve

Mend.io remediation guidance in ServiceNow helps teams assign and close issues faster.



Report & govern

Unified visibility supports governance, audits, and KPI tracking across all risks.

Built for Enterprise-Scale Governance



Centralized Visibility:

Manage application, network, endpoint, and container vulnerabilities from a single pane of glass. Unify Mend.io findings with ServiceNow vulnerabilities to prioritize risk holistically. Track remediation progress across AppSec, IT, and operations from unified dashboards.



Continuous Risk Reduction:

Real-time synchronization keeps vulnerability data current across systems and teams. Automated workflows route issues to the right owners, reducing manual effort and MTTR. Integrated change management ensures secure, auditable remediation with minimal disruption.



Seamless Enterprise Integration:

Fits naturally into existing ServiceNow workflows—no new tools or processes required.

Ingests Mend.io's SAST and SCA findings as actionable records within ServiceNow. Bridges AppSec and IT operations to unify detection, prioritization, and remediation in one ecosystem.

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